

POL003 Quality Policy Statement

The Board of Directors have prepared the following policy in respect to quality management. This policy will enable The Company to satisfy applicable requirements of ISO 9001:2015.

It is our aim to achieve high levels of customer satisfaction by delivering reliable, high-quality, cost-effective services within agreed timeframes thus generating the returns required to promote:

- High levels of stakeholder satisfaction
- The delivery of the business commitment
- Safe operation and protection of the reputation, value and assets of the company
- Quality of product and service for all activities of the Company
- A highly motivated, competent and knowledgeable workforce who believe in our company's culture and values
- Understanding and support of the environment within which we work
- Continual development of our business and internal processes
- The continual improvement of the suitability, adequacy and effectiveness of the Integrated Management System

The Company will develop and maintain a continually improving management system which is designed to comply with relevant standards. Objectives for continual improvement of the system will be set annually during Management Review.

Employees will be empowered by the management team to be innovative and to keep abreast of current technological advances to ensure the system continually improves.

This policy will be reviewed annually to monitor its effectiveness and to ensure that it reflects the changing needs and circumstances of The Company.

This policy is to be read in conjunction with the Integrated Management System Manual and other related policies and processes. It will be available as documented information and communicated to employees and other interested parties in line with company processes.



Mike Hunter
Managing Director



Jason Cross
Operations Director



Mark Buttree
Group Finance Director



Chris Bott
Director



Lee Stephenson
Contracts and
Labour Director



Neil Jordan
Director – Rail



Scott Deighton
Managing Director
Specialist Surveys



Damian Maclean
Managing Director
Scaffolding